



## Canine Services Agreement

Client must initial below that they understand the following terms and conditions for private and group dog services and training lessons with Kelley Livingston of Canine Soul Connection.

**Guarantees:** I, Kelley Livingston, will make every reasonable effort to help my clients achieve their training and behavior modification goals; but I can make no guarantee of your dog's performance or behavior as a result of providing professional animal behavior consultation.

Initial \_\_\_\_\_

**Student Compliance:** My clients must understand that he/she and members of the household must follow my instructions without modification, work with dog daily as recommended, and constantly reinforce training being given to your dog.

Initial \_\_\_\_\_

**Cancellation Policy:** If a Client fails to give at least 24 hours cancellation notice, or are not present at time of scheduled appointment, session fees are still due. For a program deal, the session will still be counted as one session and deducted from the program.

Initial \_\_\_\_\_

**Payments:** Payment for all services is expected at the time of scheduling, prior to actual appointment time.

**Refunds:** There are no refunds for used training hours or classes. There are no refunds given for group classes/services once the class has begun. There are no refunds for disagreements on methodology.

Initial \_\_\_\_\_

Print Name \_\_\_\_\_

Date \_\_\_\_\_

Signature \_\_\_\_\_



## WAVIER OF LIABILITY AND INFORMED CONSENT FOR CANINE SOUL CONNECTION

I, \_\_\_\_\_, the Releasing Party (“Client”) and the undersigned, have voluntarily enrolled myself and my dog (s) in dog training classes, boarding, daycare, private consultations, workshops or other related canine services offered by Canine Soul Connection.

By signing hereunder, I acknowledge that I have been informed and understand there is always some unavoidable risk of injury when working with dogs, especially dogs with behavioral issues. I also acknowledge that dogs can be inherently difficult to control resulting in the possibility of injury to myself, my dog, my family members, or third parties. I have had full opportunity to discuss all concerns I have about the foregoing risks with Canine Soul Connection. I have also made all inquiries and investigation to my satisfaction related to such risk. In consideration of private and/or group training lessons, classes or pet sitting, transport of dogs, (collectively “dog services”), the Client releases Canine Soul Connection, Kelley Livingston, and any other associated entities from any action, claim or demand for damages, injury and/or death which arises out of Client's participation in Training or other dog services. This includes, without limitation, damage, injury and/or death resulting from the action of any person or dog, or for any incident or accident occurring before, during or after training or services, or before during or after dog sitting, walking or transport.

Client acknowledges that no representation, guarantee, or promise has been made that the Training or services will eliminate dangerous propensities or other conduct issues that a dog may possess. Client further acknowledges that regardless of the training and services, a dog always possesses the ability to bite. Customer hereby indemnifies and holds harmless Canine Soul Connection and Kelley Livingston from and against all claims, actions, demands, costs and expenses. including attorney's fees for injury, damage and/or death caused, in whole or in part, by Client or Client’s dog(s),

The safety of Client’s dog(s) and individuals the dog(s) has/have contact with before, during and after training, dog sitting, or other canine services, is the responsibility of Client and not Canine Soul Connection or Kelley Livingston. The Client assumes all risks to themselves, their family, guests, property and their dog(s). Client agrees to accept full responsibility for Client's actions, those of their family and/or guests and their dog(s).

(Initial)\_\_\_\_\_ Client agrees to permit Canine Soul Connection and/or Kelley Livingston, for publicity or promotional purposes, to use the name, image, and/or likeness of Client and/or Client's dog(s) as well as the voice or sound of either Client and/or Client's dog(s) without notice, claim, liability or obligation.

Canine Soul Connection      Kelley Livingston

Kelley Livingston is not a veterinarian, and does not offer veterinary advice, diagnosis, or treatment. Client agrees to take sole responsibility for obtaining veterinary advice regarding anything offered by Kelley Livingston and Canine Soul Connection that client is unsure about, and releases Kelley Livingston, and Canine Soul Connection from this responsibility.

Client affirms and has proof that Client's dog(s) is/are current on state required rabies vaccinations, and other appropriate vaccinations as recommended by Client's personal veterinarian. Client agrees to abide by all the safety rules presented to them by Canine Soul Connection and/or Kelley Livingston. Children present during Training and other services must be supervised by a parent or legal guardian at all times.

I agree to abide by all rules and regulations and comply with guidelines to the best of my ability during training, boarding, daycare or other related activities.

Every provision herein is intended to be severable. If any one or more of the provisions herein is found to be unenforceable or invalid, that shall not affect the other terms and provisions herein, which shall remain binding and enforceable

\_\_\_\_\_  
SIGNATURE OF CLIENT

\_\_\_\_\_  
PRINT NAME

\_\_\_\_\_  
DATE



**If a minor child will be present (less than 18 years of age) please read and complete the following:**

I hereby agree to the terms of the above Waiver of Liability and informed consent for Canine Soul Connection and Hold Harmless Agreement as it pertains to any minor child accompanying me to these training classes, and other canine services. I understand and acknowledge that children must be supervised at all times during Training.

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PRINT NAME OF CHILD

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SIGNATURE OF PARENT OR LEGAL GUARDIAN

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DATE